New Rock TECHNOLOGIES

OM20 Quick Installation Guide

Neehau WeWei

New Rock TECHNOLOGIES | OM20 All-in-One IPPBX

PWR ETH VOICE
STU WAN 1 ● FXO
USB PC 2 ● FXS

PASS

QC:_____

To obtain the installation video on YouTube, enter "New Rock OM20" in the search box.
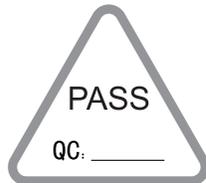
Accessories

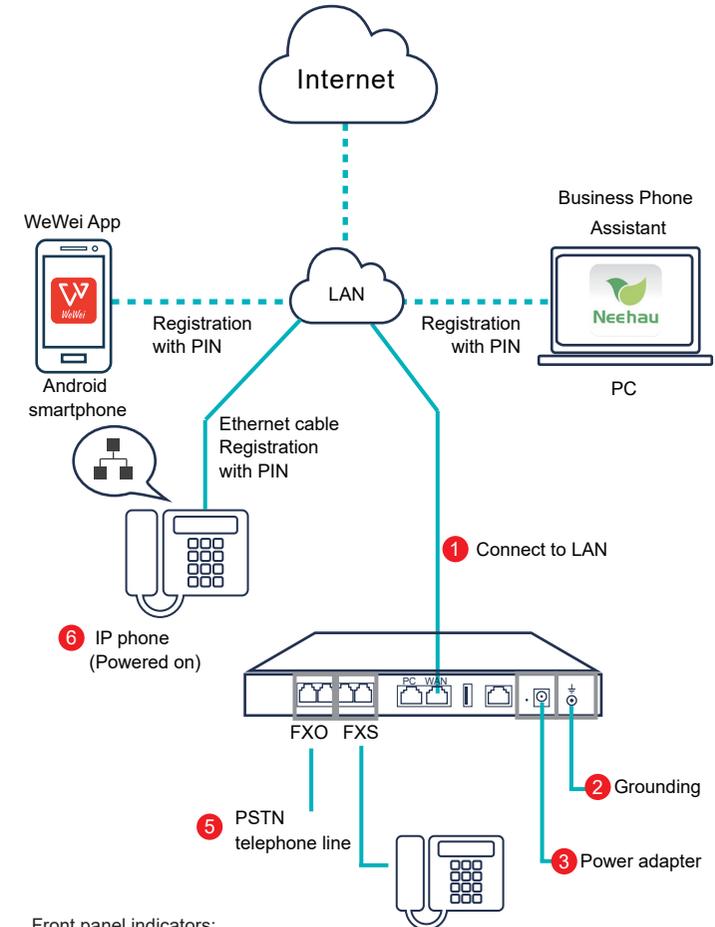|	
	Main Body
	Power Adapter
	CAT5 Ethernet Cable
	Grounding Cable
	Rubber Footpads
	Installation Guide
	19-inch Rack Mounting Kits (Optional)
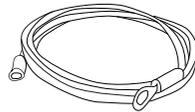
Connection

*The illustration below takes OM20-2S/2 as an example.

Internet

WeWei App

Business Phone Assistant

Neehau

LAN

Registration with PIN

Registration with PIN

Android smartphone

PC

Ethernet cable Registration with PIN

① Connect to LAN

⑥ IP phone (Powered on)

FXO FXS

PC WAN

② Grounding

⑤ PSTN telephone line

③ Power adapter

④ Analog phone

Front panel indicators:

Indicator	Status	Device
FXO	Yellow	Starting
FXS	Green	Starting
PWR	Steady Green	Successful startup

Analog Phone

#00   Obtain phone number

Obtain device IP address

New Rock NRP Series IP Phone

1. After connection and powered on, input PIN for the extension and click **OK**.
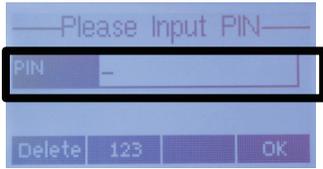
2. When **The PIN is right!** prompts, click **OK** to reboot to make the configuration effective.
3. The extension number will display after a reboot.

Extension	PIN
212	447669
213	824005
214	116008
215	467464
216	050026
217	757877
218	024096
219	132968
220	399357
221	371225

An IP extension registered using the factory default PIN is only allowed to call other extensions.

To recover the call permission, go to Extensions > IP to modify the PIN and password.

Log into OM20

1. Dial ## to obtain device IP address by an analog phone.
2. Ensure your PC and the device is on the same network segment.
3. Enter the device IP address in the browser address bar. (Default: 192.168.2.218).

   Enter initial password **admin** to log in to the device.

Be sure to change the password after the first login.
If internet explorer prompts for risk action, select "allow".
* For OM20-4FXO, the device IP address can be obtained via "Finder" software. You can download it from Products>Application Software>Finder on our website.

Mobile Extension (WeWei App)

1. Scan the QR code below to download and install WeWei.

*You can also obtain the QR code by moving cursor on icon ᗯ from OM20 login interface.
2. Run the software and enter PIN to register the mobile extension.

   The extension number displays on the upper left of WeWei interface if the extension is registered successfully.

NeeHau Business Phone Assistant

1. Click icon Neehau on OM20 login interface to download and install NeeHau.
2. Run the software and login as:
■ User: Enter the PIN of registered extension. Click **Log in** to finish the bundling of extension.
■ Administrator: Enter username **admin** and password **admin54321**. Be sure to change the password after the first login.

Static IP Address

It is recommended to assign a static IP address for your OM20.

Method 1: On analog phone, dial *90 and configure your network parameters as the following example:

192*168*2*218#255*255*0*0#192*168*2*1#0#

    IP addres   Subnet mask   Default gateway

The configuration takes effect after a reboot.

Method 2: On OM20 interface, go to **Basic** > **Network** page to select **Static IP** and configure the network parameters.
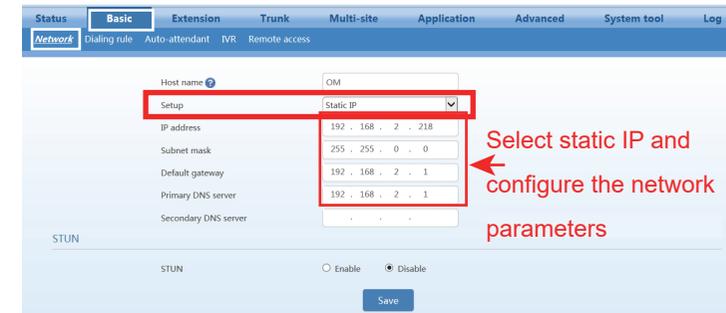
Notes

1. Do not connect the POTS telephone line and PBX phone line to FXS ports.
2. To restore the OM20 to factory default, press the RST for more than 3 seconds.
3. Be sure to use the power adapter supplied with OM20.